

Frequently Asked Questions

How much does it cost to join?

The cost of membership is \$575.00 annually with volunteer hours. Membership fees are **due in full by May 15th. First payment of \$300 is due on March 31st and second payment of \$275 on May 15th.** The fees cover pool maintenance, lifeguards, insurance, utilities, ect.

We have a Family Membership and a Senior Membership with details below.

What is a Family Membership?

A Family Membership is a pool membership that covers up to 8 people living in your home. Extended family members (grandparents, aunts, uncles, cousins, ect.) cannot be included in your membership. An exception of a caregiver who looks after your child(ren) and will be bringing them to the pool may be included on to your membership.

2022 dues are \$575 with 12 volunteer hours.

What is a Senior Membership?

A Senior Membership can be one or two adults (60 and over) residing at the same address. Children are not included in this membership. Guest passes are not allowed but may apply for a house guest pass.

2022 dues are \$250 with 4 volunteer hours.

How can I become a member?

Fill out 2 forms and submit it to our membership coordinator Jin No until our online registration system is up and running. The two forms that are required to be filled out are the **Annual Membership Statement** and the **Annual Membership Agreement**. The forms can be found on our website under Forms and Doc. Please drop off the forms in the mailbox at the pool or mail the forms to 1766 Mendocino Dr, Concord, Ca 94521.

*Pool membership will be pending and members will be contacted upon board approval.

Can I bring in a guest?

Yes, a guest fee is \$5 per person per day whether they are swimming or not. Members can purchase a guest pass of 5 for \$25 from the gatekeeper. All guests must be accompanied by a member in good standing. No more than 10 guests are allowed per membership at a time in the facility.

What are volunteer hours?

Every family is responsible for 12 volunteer hours except senior membership who are required to do 4 hours. The most common way families complete these hours are through gatekeeping. Other ways to contribute are if you or someone in your household have special skills in helping with the maintenance of the facility such as electricians, plumbers, gardeners, ect.

Please contact Matt Hooper to schedule yard work hours.
mattdhoop@gmail.com
925-207-8769

What is Gatekeeping?

A Gatekeeper is an adult at the front desk during pool hours. Some of the duties of a gatekeeper include watching the front gate, answering the phone, and keeping the bathrooms stocked and cleaned. A sign up genius is sent out monthly for members to sign up for a shift.

When is the pool open?

The pool opens in April through September. The hours of operation vary depending on the day and the weather. Please see the calendar on the website for hours.

Can I have parties?

Yes, please refer to our party section.

What is the minimum age a child can be left at the pool without adult supervision?

The minimum age a child can be left without supervision is 16 years old.

Can I lap swim?

Yes, you are allowed to put in a lane line during open hours of operation. Lane line must go adjacent to the rope sectioning the shallow end.